



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

Atricia Lewis
#7/63w
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Patent Application

Inventor J.A. Ford
Case 290984
Serial No. 09/420,912 Group Art Unit 3623
Filing Date October 20, 1999
Examiner R. Bachner
Title Arrangement for Resource and Work-Item Selection

DIRECTOR FOR PATENTS
WASHINGTON, D. C. 20231
SIR:

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GROUP 3600

AMENDMENT AND
RECORD OF INTERVIEW

In response to the Office Action of July 26, 2002, designated as Paper No. 6 in the case, please enter the following amendment in the above-identified patent application.

IN THE CLAIMS

~~Cancel claims 25 and 26 without prejudice.~~

Amend claims 1, 9, 13, 21, and 28-35 as follows:

Amend claim 1:

- B1*
- 1 1. (Amended) A method of selecting a resource for a work
 - 2 item, comprising:
 - 3 determining available resources that possess skills needed by
 - 4 the work item;

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